Setting Encryption for Internet Explorer to ssl 3 and tls 1.2. (NOTE: TLS 1.2 is only available on Windows 7 and above).

If a user receives the following screen trying to access one of our web applications (my Conemaugh, careportal, etc)

🖉 Internet E	Explorer cannot display the webpage - Windows Internet Explorer	- D ×
@@ -	🖉 https://www.myconemaugh.org/	P -
<u> </u>	View Favorites Tools Help 🛛 🗴 🎨 Convert 🗸	Select
🚖 Favorites	🤗 Internet Explorer cannot display the webpage 🛛 📄 🏠 ▼ 🖾 ▼ 🖃 🖶 ▼ Page ▼ Safety ▼ Tools ▼ 🔞 ▼	💵 📖
	Internet Explorer cannot display the webpage	
	What you can try:	
	Diagnose Connection Problems	
•		►
Done	🛛 📄 👘 Internet Protected Mode: Off)% • //.

They need to change the settings in Internet Explorer on their computer.



Open Internet Explorer. Go to Tools, Internet Options:

NOTE: If you don't see the pull-down menus, pressing the <ALT> key and <T> at the same time will bring up the menu.

Select the advanced tab:

Internet Options			
General Security Privacy Content Connections Programs Advanced			
Home page			
To create home page tabs, type each address on its own line.			
http://intranet.conemaugh.org/mmc/			
v			
Use <u>current</u> Use <u>default</u> Use <u>b</u> lank			
Browsing history			
Delete temporary files, history, cookies, saved passwords, and web form information.			
Delete browsing history on exit			
<u>D</u> elete <u>S</u> ettings			
Search			
Change search defaults. Settings			
Tabs			
Change how webpages are displayed in <u>Set</u> tings tabs.			
Appearance			
Colors Languages Fonts Accessibility			
OK Cancel Apply			

Internet Options			
General Security Privacy Content Connections Programs Advanced			
Settings			
Enable DOM Storage Fnable Integrated Windows Authentication*			
✓ Enable integrated minious Addended in ✓ Enable memory protection to help mitigate online attacks*			
Enable native XMLHTTP support			
Enable SmartScreen Filter			
Use SSL 2.0			
Use TLS 1.0			
Use TLS 1.1			
Vise ILS 1.2 Warn about certificate address mismatch*			
Warn if changing between secure and not secure mode			
✓ Warn if POST submittal is redirected to a zone that does n			
*Takes effect after you restart Internet Explorer			
<u>R</u> estore advanced settings			
Reset Internet Explorer settings			
Resets Internet Explorer's settings to their default			
You should only use this if your browser is in an unusable state.			
Some <u>settings</u> are managed by your system administrator.			

Scroll to the bottom of the advanced tab:

Select "Use SSL 3.0" and "TLS 1.2". As the best encryption is used that is available, you can leave lower encryption levels checked.

Click OK.